



**Connecting people to the
right community and social
resources.**



Team members

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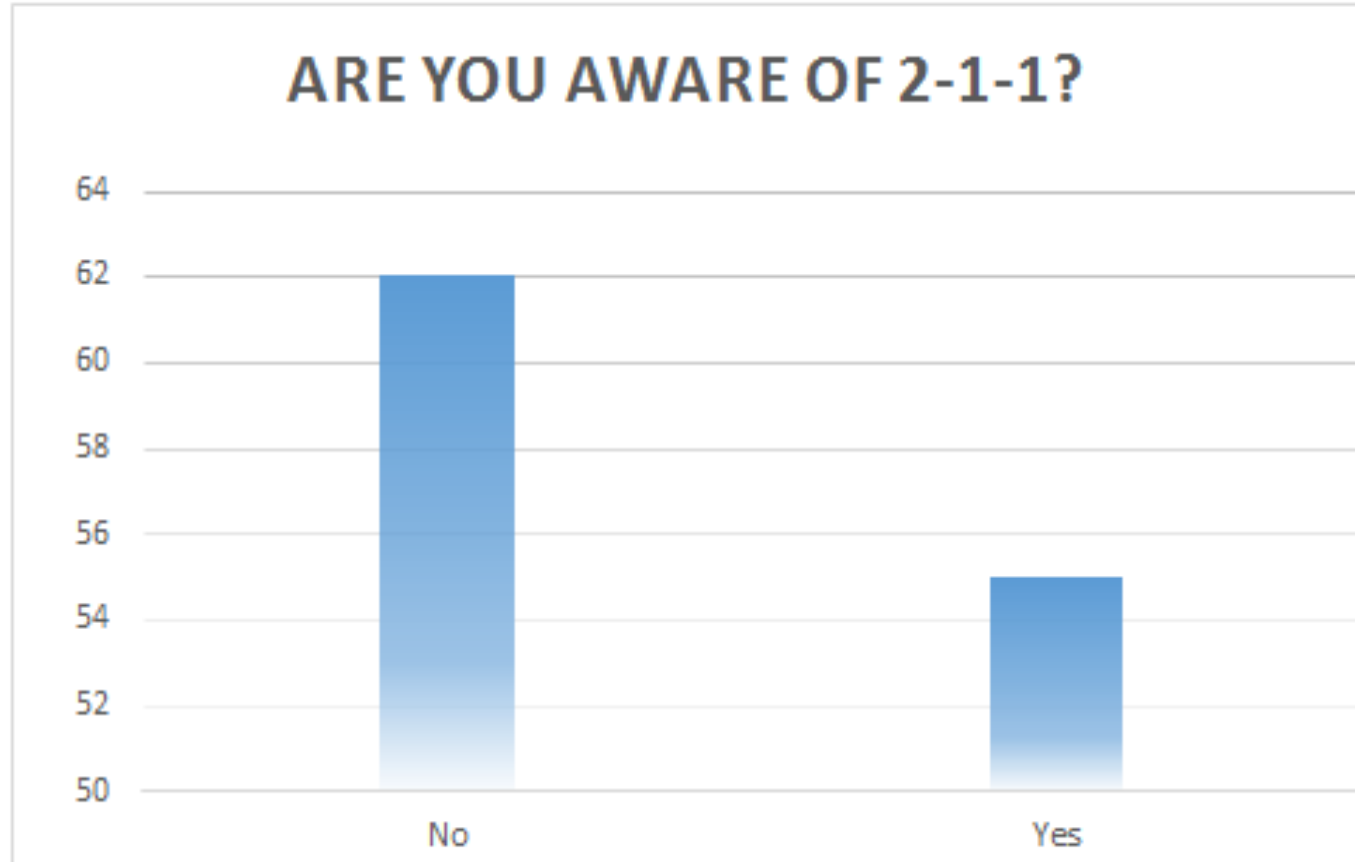
Let's connect to 211



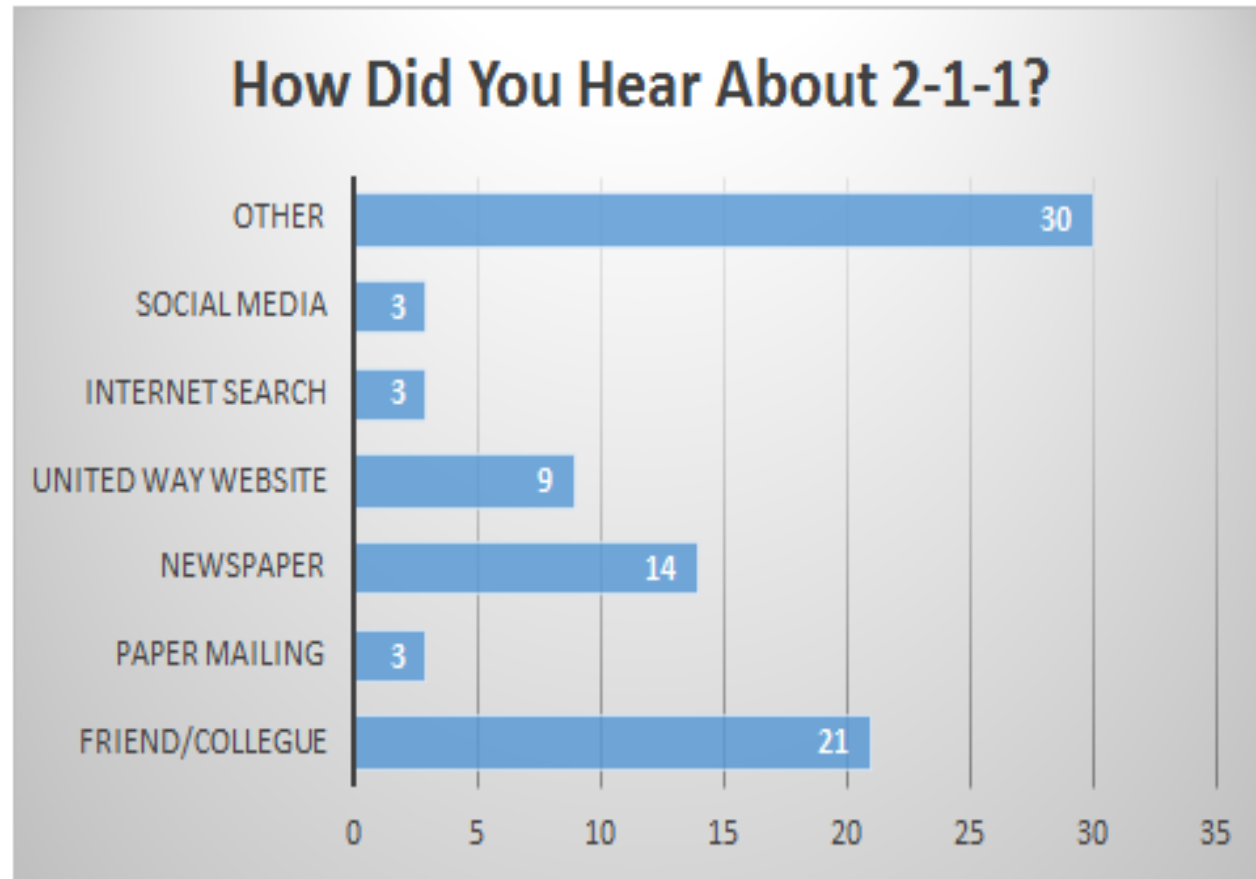
Background information

- Original whitepaper idea; parent mentoring.
- Information kept bringing us back to 2-1-1
- Survey conducted with community members and Kosciusko County businesses.

Survey Results



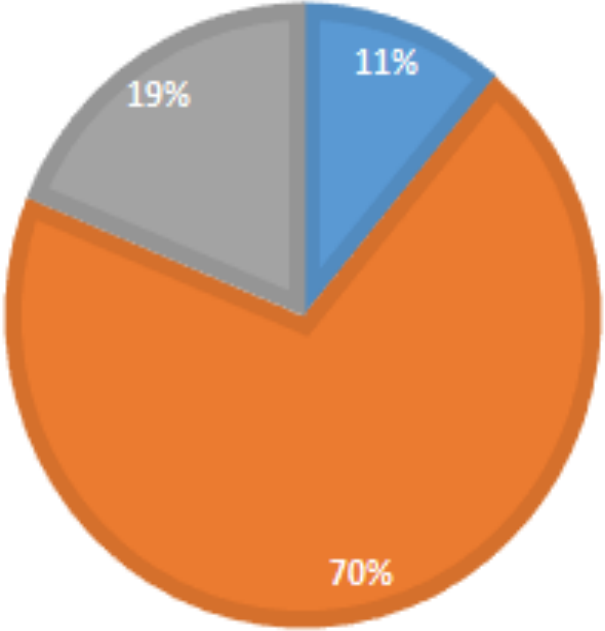
Survey Results



Survey Results

HAVE YOU USED 2-1-1?

■ Yes ■ No ■ No response





What is 2-1-1?

- 2-1-1 is a national dialing code for free & confidential, health and human service information and referral assistance.
- 2-1-1 is also accessible via the web.
www.myunitedway2-1-1.org
- 2-1-1 Service operates 24 hours per day/ 7 days per week/365 days per year.
- Translation available in other languages.



Services people can access by calling 211

- Emergency and Disaster response:
Sandbags, Charitable contribution options.
- Resources for Children & Families:
Child care, after school programs, tutoring.
- Mental Health & Crisis Support:
Counselling, substance abuse treatment.



What else is there?

- Food & Housing Resources: Food banks, clothing, housing assistance.
- Health Services: Prenatal care, Health support services, Medical information.
- Help for Seniors and People with Disabilities: Adult Day Care, Meals on Wheels, Transportation.



Who is 2-1-1 for?

- 2-1-1 is for **YOU!**
- There is a misconception that 2-1-1 is only for persons needing financial assistance.
- 2-1-1 offers so much more than financial assistance.



Possible Outreach points

- Having 2-1-1 business cards in city & county wide emergency vehicles. Police and fire personnel encounter people in need of help, everyday.
- Have Human Resources present a flyer and business card in a new enrollee packet.
- Payroll can slip a business card in paycheck envelope.



Let's get connected with 2-1-1

When faced with a dilemma, we turn to a friend or a family member asking where do we go, who do we call, where do I start...

Today, you will be given **2** business cards.
Give **1** to a family member, give **1** to a friend.

Help spread the word about 2-1-1

2-1-1 ^{TTY} services
transportation Resources respite job Kids 24/7
after-school recreation training adult child
Multi-lingual Wheels Confidential
homemaker school banks
camps support childcare tutoring congregate home centers programs health
Free counseling affordable mentoring intervention financial Care protective meals Available
resource day crisis financial day Care meals
care housing literacy summer Meals family affordable accessible elderly groups food